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Call Calendar



Final Report

Version 2.0

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Title:

Call Calendar

Course:

Distributed Software Development

Document:

Final Report

Participants:

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Md. Abdur Razzaque

Hrvoje Pavlović

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Marko Veličković

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Supervisors:

Federico Ciccozzi

Ivana Bosnić

Date:

17th January 2015

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Revision History

| Date | Version | Description | Author(s) |
|-------------|----------------|---|------------------|
| 2015-01-16 | 0.1 | Initial Draft | Biljana Stanić |
| 2015-01-16 | 0.2 | Initial Version | Damian Marušić |
| 2015-01-16 | 0.3 | Work on document | Marko Vuglec |
| 2015-01-16 | 1.0 | Transfer everything to word/pdf and publish | Biljana Stanić |
| 2015-01-17 | 1.1 | Improved version | Biljana Stanić |
| 2015-01-17 | 1.2 | Added experiences and scope | Hrvoje Pavlović |
| 2015-01-17 | 1.3 | Reorganized content and metrics | Damian Marušić |
| 2015-01-17 | 2.0 | Transfer everything to word/pdf and publish | Biljana Stanić |

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1. Introduction

Purpose of this document

The purpose of this document is to have final overview of the Call calendar project. Project results, such as fulfilled requirements and delivered deliverables, alongside with team performance and metrics are included in this report. This document is defined at the final phase of the project work.

Document organization

The document is organized as follows:

- Section 1, *Introduction*, describes purpose and audience of this document, scope, definitions and acronyms.
- Section 2, *Background and Objectives*, contains customers, supervisors, project vision.
- Section 3, *Project results*, an overview of the results produced in the project
- Section 4, *Project work*, organization, metrics and experiences

Intended Audience

The intended audiences of this document are all Call calendar stakeholders including:

- Project team members
- Project supervisors (Ivana Bosnić and Federico Ciccozzi)
- Project customers (Irfan Šlijvo and Malin Rosqvist)

Scope

The scope of this document is to summarize the development process of the project ‘Call Calendar’, conducted as a part of the DSD course.

This document covers some differences between the initially planned and finally delivered functional requirements, there is also a summary of individual and team effort invested by each of the team members to finish the project.

Definitions and acronyms

In the following table will be present and explained abbreviations that will be used in the document.

| Acronym or abbreviation | Definitions |
|-------------------------|--|
| MDH | Mälardalen University, Västerås, Sweden |
| FER | Faculty of Electrical Engineering and Computing, Zagreb, Croatia |
| DSD | Distributed Software Development |
| ES | Embedded Systems |
| RECO | Research Coordination |

Table 1. Abbreviations with their explanations

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Related documents

More information about the description of the system, requirements, design decisions and testing can be found in:

- *Project Plan Document.pdf*;
- *Requirements Definition Document.pdf*;
- *Design Description Document.pdf*
- *Acceptance Test Plan.pdf*
- *Test Report.pdf*

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2. Background and Objectives

Within existing system, funding agencies can find information about researchers and research groups. There is also possibility of viewing ongoing projects and researches, as well as finished ones. However, there is no functionality of connecting agencies with researches, neither there is possibility for agencies to make funding calls.

As a support for all research groups, there is RECO, the division for Research Coordination. RECO constantly looks out for funding possibilities, helps the researchers with updated information about conditions, budget, consortia, and, also, helps putting the applications together. It is crucial to keep calls and deadlines in mind. RECO and the ES researchers would all benefit from a "Call calendar" containing information about funding bodies, different calls and their respective deadlines.

Project vision

The goal of this project is to extend current functionalities of existing system at ES. Currently, there are researchers profiles/areas of interest, funding bodies and funding programs. System is divided into back and front office. Back office is used to manage researchers, projects and funding agencies. In front office researchers profiles/areas of interest and funding bodies/programs are shown.

System will be upgraded so it could support adding funding agencies calls, as well as researches' applications to specific calls. It will also match calls with researchers profiles/research interests in order to ensure maximum user satisfaction. Moreover, it will contain information about different calls and their respective topics, deadlines and links to more information. Alongside viewing available calls list, in front office, functionality of sorting and filtering calls will be added. Users will be able to get various generated reports about calls and applications as well.

Customer

Mälardalen University consists of several departments, where one of them is the research center for Embedded Systems¹ (ES). ES is the most research-intensive profile at Mälardalen University and a national leader in Embedded Systems research. It has about 20% governmental funding for its projects. The rest, about 80 MSEK / 9 MEUR, needs to be attracted from external funding bodies, both national and international. All researchers have a responsibility to apply for external funding to support him/herself and colleagues in the research group. Research group leaders have a specific responsibility towards their groups.

Customers for the "Call Calendar" project are from research center Embedded Systems:

- Malin Rosqvist, Research Coordinator, Web project manager at ES
Email: malin.rosqvist@mdh.se
Web page: http://www.es.mdh.se/staff/215-Malin_Rosqvist
- Irfan Šljivo, Web master & PrestaShop developer at ES
Email: irfan.sljivo@mdh.se
Web page: http://www.es.mdh.se/staff/380-Irfan_Sljivo

¹ <http://www.es.mdh.se/>

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Supervisors

The team has two supervisors, one local and one remote (based on the location of the team) situated in Sweden and Croatia. They are:

- Federico Ciccozzi
Email: federico.ciccozzi@mdh.se

- Ivana Bosnić
Email: ivana.bosnic@fer.hr

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3. Project results

Deliverables

There are all deliverables of this project listed in the table below.

| Deliverable Description | To | Finished week | | | Rem | |
|--|------------------------------------|---------------|----------|-----|-----|--------|
| | | Plan | Forecast | | | Actual |
| | | | Week | +/- | | |
| Project Plan Document | Supervisors/ Team | 44 | 44 | | 44 | |
| Project vision & Project Plan presentation | Supervisors/ Team | 44 | 44 | | 44 | |
| Requirements Definition Document | Supervisors/ Team | 45 | 46 | | 46 | |
| Design Description Document | Supervisors/ Team | 45 | 46 | | 46 | |
| Requirement, Design, revised Project Plan presentation | Supervisors/ Team | 46 | 46 | | 46 | |
| Status Report presentation | Supervisors/ Team | 47 | 47 | | 47 | |
| Alpha prototype | Supervisors/ Team | 47 | 48 | | 48 | |
| Alpha prototype presentation | Supervisors/ Team | 49 | 49 | | 49 | |
| Beta prototype | Supervisors/ Team | 50 | 51 | | 51 | |
| Beta prototype presentation | Supervisors/ Team | 51 | 51 | | 51 | |
| Acceptance test plan | Supervisors/ Team | 52 | 1 | | 1 | |
| Final project presentation | Supervisors /Customers/ Team | 3 | 3 | | 3 | |
| Test report | Supervisors/ Team | 1 | 3 | | 3 | |
| Final Project Report | Supervisors/ Customers/ Team | 2 | 3 | | 3 | |
| Final versions of existing documents | Supervisors /Customers/ Team | 2 | 3 | | 3 | |
| Final Product | Supervisors/ Customers/ Team | 1 | 3 | | 3 | |
| Minutes of meeting | Supervisors/ Team | | | | | R1 |
| Summary week reports | Supervisors/ Team | | | | | R2 |

Table 2. Project deliverables

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Remarks

R1: Should be handed in after every team meeting.

R2: Should be handed in every Monday before 23:59 during the course.

Requirement implementation

In table below, there is list of all user requirements (functional, nonfunctional and documents) with their respected priorities (high, medium and low).

| ID | Functional | Name | Description | Priority | Source |
|-------|------------|---|--|----------|-----------------|
| FR-01 | Yes | Add new call | Add the call | High | Malin and Irfan |
| FR-02 | Yes | View all calls | View all past/active calls | High | Malin and Irfan |
| FR-03 | Yes | Filtering calls by agencies | Filter calls by funding agency's name | Medium | Malin and Irfan |
| FR-04 | Yes | Filtering calls by status | Filtering calls by status (past/active) | Medium | Malin and Irfan |
| FR-05 | Yes | View specific call | Detail view of specific call | High | Malin and Irfan |
| FR-06 | Yes | Send notification to researchers | Send email notification to all researchers who are interested in call | Medium | Malin and Irfan |
| FR-07 | Yes | Adding application form to the call | Researcher's application is added to the specific call | High | Malin and Irfan |
| FR-08 | Yes | Storing application's forms | All created applications are saved and stored | High | Malin and Irfan |
| FR-09 | Yes | Viewing and generating reports about the call | Generate report with all important information about the specific call | Low | Malin and Irfan |
| FR-10 | Yes | Generating reports about all applications for the call | Generate report about all applications for the specific call | Low | Malin and Irfan |
| FR-11 | Yes | Custom filters and possibility to export results to excel | Filter calls and export retrieved data to excel file | Low | Malin and Irfan |
| FR-12 | Yes | Custom filter - option to choose which fields to return | Filter calls using custom fields | Low | Malin and Irfan |
| FR-13 | Yes | Create a project | The project should be created once the application is | High | Malin and Irfan |

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|-------|-----|--|---|--------|-----------------|
| | | | labeled as “granted” | | |
| FR-14 | Yes | Create a news feed | For every granted application should be created a news feed on the web page | Medium | Malin and Irfan |
| FR-15 | Yes | Add new call type | Add the call type that will be attached to the call | High | Malin and Irfan |
| FR-16 | Yes | Add new call status | Add the call status that will be attached to the call | High | Malin and Irfan |
| FR-17 | Yes | Add attachment to the call | Add the attachment (documentation) to the call | High | Malin and Irfan |
| FR-18 | Yes | Add deadline for the call | Add the deadline (internal/external) for the specific call | High | Malin and Irfan |
| FR-19 | Yes | View all attachments for the call | View all added attachments for the specific call | Medium | Malin and Irfan |
| FR-20 | Yes | Download attachment from the call | Download a specific attachment from the chosen call | Medium | Malin and Irfan |
| FR-21 | Yes | Add new application status | Add the application status that will be attached to the application | High | Malin and Irfan |
| FR-22 | Yes | Add attachment to the application | Add the attachment (documentation) to the application | High | Malin and Irfan |
| FR-23 | Yes | View all attachments for the application | View all attachments for the application | High | Malin and Irfan |
| FR-24 | Yes | Add funding program | Add funding program | Medium | Malin and Irfan |
| FR-25 | Yes | Remove existing call | Remove existing call | High | Malin and Irfan |
| FR-26 | Yes | Edit existing call | Edit data about the existing call | High | Malin and Irfan |
| FR-27 | Yes | Deny a certain application | Deny a certain application that is not valuable | Medium | Malin and Irfan |
| FR-28 | Yes | Edit existing application | Edit data about the existing application | High | Malin and Irfan |
| FR-29 | Yes | Remove existing application | Remove existing application | High | Malin and Irfan |
| FR-30 | Yes | Edit existing call type | Edit data about the existing call type | High | Malin and Irfan |

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|-------|-----|---|--|--------|-----------------|
| FR-31 | Yes | Remove existing call type | Remove existing call type | High | Malin and Irfan |
| FR-32 | Yes | Edit existing call status | Edit data about the existing call status | High | Malin and Irfan |
| FR-33 | Yes | Remove existing call status | Remove existing call status | High | Malin and Irfan |
| FR-34 | Yes | Edit existing application status | Edit data about the existing application status | High | Malin and Irfan |
| FR-35 | Yes | Remove existing application status | Remove existing application status | High | Malin and Irfan |
| FR-36 | Yes | Edit existing attachment of the call | Edit data about the existing attachment of the call | High | Malin and Irfan |
| FR-37 | Yes | Remove existing attachment of the call | Remove existing attachment of the call | High | Malin and Irfan |
| FR-38 | Yes | Edit existing deadline for the call | Edit data about the existing deadline for the call | High | Malin and Irfan |
| FR-39 | Yes | Remove existing deadline for the call | Remove existing deadline for the call | High | Malin and Irfan |
| FR-40 | Yes | Edit existing attachment of the application | Edit data about the existing attachment of the application | High | Malin and Irfan |
| FR-41 | Yes | Remove existing attachment of the application | Remove existing attachment of the application | High | Malin and Irfan |
| FR-42 | Yes | Remove existing funding program | Remove existing funding program | Medium | Malin and Irfan |
| FR-43 | Yes | Edit existing funding program | Edit data about the existing funding program | Medium | Malin and Irfan |
| FR-44 | Yes | View all applications | View all past/active applications | High | Malin and Irfan |
| FR-45 | Yes | View specific application | Detail view of specific application | High | Malin and Irfan |
| FR-46 | Yes | View all call types | View all call types | High | Malin and Irfan |
| FR-47 | Yes | View specific call type | Detail view of the specific call type | High | Malin and Irfan |
| FR-48 | Yes | View all call statuses | View all call statuses | High | Malin and Irfan |
| FR-49 | Yes | View specific call status | Detail view of the specific call status | High | Malin and Irfan |

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|-------|-----|-------------------------------------|---|--------|-----------------|
| FR-50 | Yes | View all deadlines for the call | View all deadlines for the call | High | Malin and Irfan |
| FR-51 | Yes | View specific deadline for the call | Detail view of the specific deadline for the call | High | Malin and Irfan |
| FR-52 | Yes | View all application statuses | View all application statuses | High | Malin and Irfan |
| FR-53 | Yes | View specific application status | Detail view of the specific application status | High | Malin and Irfan |
| FR-54 | Yes | View all funding programs | View all funding programs | High | Malin and Irfan |
| FR-55 | Yes | View specific funding program | Detail view of the specific funding program | High | Malin and Irfan |
| NF-01 | No | Performance (SQL optimization) | Faster query at runtime | High | Project group |
| NF-02 | No | User experience | Quick response of the given function | Medium | Project group |
| D-01 | No | MoM | Minutes of meeting, document that contains information about the meetings that were held in the past week | High | Supervisors |
| D-02 | No | Weekly reports | Document that contains information about team activities of the past week | High | Supervisors |
| D-03 | No | Project plan | Document that contains details about the team, project vision and goals to be achieved | High | Supervisors |
| D-04 | No | Requirements definition | Document that contains what is supposed to develop | High | Supervisors |
| D-05 | No | Design Description | Document that contains design decisions of the project | High | Supervisors |
| D-06 | No | Acceptance test report | Document that contains acceptance test cases | High | Supervisors |
| D-07 | No | Test report | The test report captures and summarizes the test results | High | Supervisors |

Table 3. User requirements

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Remarks

Out of 55 functional requirements, we have completed and implemented 51 of them. There are 4 requirements left unimplemented, all of which have low priority (FR-09, FR-10, FR-11, FR-12). However there are some remarks regarding to the some of implemented functionalities:

- FR-17 Add attachment to the call - attachment can be connected to call via separated form, not in the call form as requested by customers;
- FR-18 Add deadline to the call - deadline can be connected to call via separated form, not in the call form as requested by customers;
- FR-20 Download attachment from the call - is downloadable only from front office;
- FR-22 Add attachment to the application - attachment can be connected to application via separated form, not in the application form as requested by customers and it cannot be download;
- FR-24 Add funding program - not implemented in call form.

On the other hand, all non-functional and document requirements were successfully implemented.

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4. Organization and Communication

People involved on the project can be divided into several groups, such as project supervisors, project customers and members of the team that will cooperate with each other from two distributed locations, in Sweden and Croatia. The organization of team members along with stakeholders is shown in the following figure.



Figure 1. Organization of the team

Project supervisors and customers were in a direct communication in order to have a certain feedback about the project. One team member acted as a link, in this case SCRUM master, and she was responsible for the good cooperation of supervisors and customers, on the one side, and teams from Sweden and Croatia, on the other side.

Project group

As it was mentioned, team members that worked on this project were located in Sweden (Mälardalen University) and Croatia (Faculty of Electrical Engineering and Computing). Each team member is enrolled in Master’s program in Computer Science.

We have assigned additional responsibilities to each team member in order to better complete tasks for the project.

Document manager

One person was in charge for finalizing all major revisions of documents before uploading. She corrected documents (applies templates, creates automatic TOC, converts them into .pdf and etc.).

Design Manager

Took care of diagrams and other graphical elements in documents.

Development team leader:

Led the development team and knew the architecture the best.

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Server maintenance

People in charge for maintaining server.

Quality assurance and risk management:

Person responsible for quality assurance and risk management took care and warned team if team got off the course. In addition, this person knew potential risks of project and he could warn the team if any of this risks is happening. This person closely worked with SCRUM master and Product owner.

| Responsibility | Team member(s) |
|---------------------------------------|--------------------------------------|
| Document manager | Biljana Stanić |
| Design manager | Marko Veličković and Hrvoje Pavlović |
| Development team leader(s) | Damian Marušić and Biljana Stanić |
| Server maintenance | Marko Vuglec and Hrvoje Pavlović |
| Quality assurance and risk management | Abdur Razzaque and Marko Veličković |

Table 4. Team members' responsibilities

Meetings

Team did not have pre-scheduled time for meetings. Most of them were done when team felt it was necessary and in form of video call. Each decision from the meetings was documented and it can be found in "Minutes of Meeting" reports. Each team member had to write for at least one "Minutes of Meeting" document, so we could have the proper allocation of work. The document has to be checked by each team member.

However, there were a lot of meetings done by some of the members, not all, in order to discuss or clarify something. Such meetings were not officially documented or tracked but they were happening on daily basis.

Weekly reports

In weekly reports, the team summarized what was done during the week. Each team member had to write for at least one "Weekly reports" document, so we could have the proper allocation of work. The document had to be checked by each team member.

Communication

The communication between team members was carried out in several ways, according to the demand of the situation. In the following figure will be shown all types of communication within the team.

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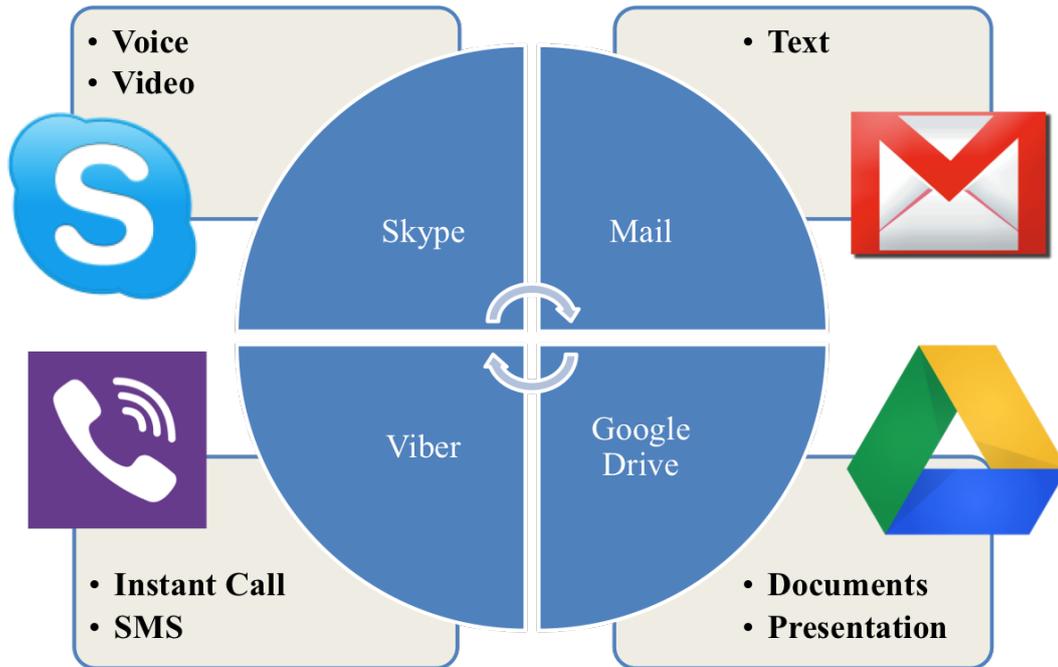


Figure 2. Types of communication

Skype² was mainly used for the detailed group discussion and also for the communication with the local and remote supervisors. This seemingly created an impression that teams were not that far away from each other and this was the best way to clear up all doubts within the team.

Emails were used for the communication with the customer and supervisors and for sharing certain files among team members.

Viber³ served as an alternative for the Skype, when some team member was not able to be online on the Skype.

Google Drive⁴ was used for storing and sharing documents and presentations that have to be produced during project development.

Code from the implementation, that was accessible for both team members and supervisors, was stored on the Github⁵ repository. Marko Vuglec was the Github administrator.

² <http://www.skype.com/en/>

³ <http://www.viber.com/>

⁴ <https://drive.google.com/#my-drive>

⁵ <https://github.com/>

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5. Development process

The team agreed to use SCRUM⁶ as the development process. There were a few reasons for this decision. First, with SCRUM team is able to deliver quickly the most important features, based on their priority. It is agile, with more relaxed organization, which brings benefits of defining only a few roles in the team. In that kind of environment each team member was able to help to solve someone else's problem, without justifying that he/she is not in charge for that part of the implementation. In each iteration, in the case of SCRUM, sprint, was delivered either part of the product (application) or some document/presentation.

Team roles

There are three main roles that can be recognized in the SCRUM development process.

SCRUM Master

SCRUM Master is responsible for removing all obstacles within group members in order to deliver products or to simply finish some task on time. He/she has to be sure that the SCRUM process is used on the right way.

Product Owner

This is the key stakeholder what knows the best what has to be developed. Product owner has to ensure that the team will deliver good part of/whole product after each sprint, writes priorities for user stories.

Developers

Development team members are responsible for delivering parts of the whole product. Complete team is responsible of delivering the whole product that satisfies requirements identified from customers.

| Name | Initial | Primary Role | Contact | University |
|------------------|---------|-----------------------------|-------------------------|----------------------|
| Biljana Stanić | BS | SCRUM Master/ Developer | bsc13002@student.mdh.se | MDH |
| Abdur Razzaque | AR | Developer | r4razzaque@gmail.com | MDH |
| Hrvoje Pavlović | HP | Developer | hrvoje.pavlovic@fer.hr | FER |
| Marko Vuglec | MV | Product Owner /Developer | marko.vuglec@gmail.com | FER |
| Marko Veličković | MVe | Developer | velickovicma@gmail.com | MDH |
| Damian Marušić | DM | Developer | dmc14001@student.mdh.se | MDH/FER ⁷ |

Table 5. Team member's roles according to SCRUM

⁶ [http://en.wikipedia.org/wiki/Scrum_\(software_development\)](http://en.wikipedia.org/wiki/Scrum_(software_development))

⁷ Damian is a student at FER, but currently he is enrolled at MDH as an exchange student

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Changes to original plan

Even though team used SCRUM as planned, we adopted process a bit and make it more suitable to our needs. Regarding our project plan document, there were a few changes in whole process. First of all, team did not use fixed two-week sprints. We adjust them to match deadlines for deliverables for DSD course, such as presentations and alpha/beta/final products. Thus some of sprints lasted for three weeks and some for one week only.

Element of SCRUM we did not use were daily meetings because we did not find is necessary nor useful to have it. We preferred unofficial and unscheduled communication between team members. Another SCRUM element we omitted was sprint burndown chart and release burndown chart. Reason for that is again that we did not find it useful or helpful in any way.

We used simplified version of product backlog. That means that we did not have real backlog with tasks in there but rather we used user stories as our version of backlog and tasks that needed to be completed. As we all in the team were aware what needed to be done and how, we did not need to have simpler tasks assigned to each one of us. Another reason for not having proper backlog is the fact that we have not defined tasks for each functional requirement.

Milestones and division of work

The team, as planned, after each sprint delivered either product or document/presentation. Furthermore are presented tasks and final products after every sprint.

Division of work:

- **task to do : responsible members**
 - activities related to task
 - deliverable

- **Server maintenance (including setup, adding/removing files, maintaining database) : Marko Vuglec and Hrvoje Pavlović**
 - Mirror server configuration
 - Configured server ready for work
 - Mirror server security
 - Secured server
 - Database maintenance
 - Database filled with test data
 - PrestaShop setup
 - Configured front and back office for testing purposes

- **Communication to customer (clarifying customer requests, presenting current work, our ideas): Marko Vuglec in cooperation with Biljana and other team members optionally**
 - Initial appointment
 - Initial user requirements
 - First follow up -
 - Clarified user requirements, presented idea of solution to customer
 - Second follow up -
 - Verified user requirements, presented possible working solution to customer
 - Alpha stage
 - Present alpha stage to customer
 - Beta stage
 - Present beta stage to customer

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- **Document editing**
 - Add content to documents (every member writes about his/her part of job)
 - Working on versions of documents on Google Drive
 - **Final document editing and preparing** - Biljana Stanić and Marko Vuglec
 - Final document's versions edit before publishing
 - published versions of documents
 - **Programming** - all team members
 - Development of solution
 - Alpha version of product
 - Beta version of product
 - Final product
-
- 1st Sprint (27.10. - 9.11.)
 - Basic documentation
 - Meeting with customers
 - Project plan presentation
 - 2nd Sprint (10.11 - 16.11.)
 - Detailed documentation
 - Server setup
 - Second meeting with customers
 - Requirements and design presentation
 - 3rd Sprint (17.11 - 30.11.)
 - Online meeting with one customer
 - Detailed DB design
 - DB deploy
 - Alpha product
 - Status presentation
 - 4th Sprint (01.12. - 14.12.)
 - Full database deployment and link local to server
 - Documentation
 - Presentations
 - Communication with customer
 - Finish Call implementation
 - Implement Application part
 - Prepare live beta product demo
 - 5th Sprint (15.12. - 28.12.)
 - Acceptance test plan
 - New documentation revisions
 - 6th sprint (29.12. - 11.01.)
 - Generating reports
 - Create news feed
 - Published new major document revisions
 - Final product

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6. Metrics

Working hours

In the following table are shown working hours of each team member for each week.

| Member | W 43 | W 44 | W 45 | W 46 | W 47 | W4 8 | W 49 | W 50 | W51 | W 52 | W1 | W2 | W3 | Total |
|------------------|------|------|------|------|------|------|------|------|------|------|----|-----|----|-------|
| Biljana Stanić | 4 | 5 | 4 | 21 | 5 | 30 | 12 | 26.5 | 14.5 | 8 | 25 | 24 | | 179 |
| Abdur Razzaque | 5 | 5 | 4 | 7 | 5 | 14 | 7 | 11.5 | 10.5 | 0 | 19 | 36 | | 124 |
| Damian Marušić | 5 | 5 | 4 | 15 | 6 | 30 | 9 | 30.5 | 15.5 | 1 | 0 | 27 | | 148 |
| Marko Vuglec | 4 | 5 | 4 | 19 | 6 | 20 | 12 | 24.5 | 5.5 | 11 | 15 | 18 | | 144 |
| Hrvoje Pavlović | 4 | 5 | 4 | 13 | 8 | 12 | 9 | 18.5 | 5.5 | 0 | 0 | 14 | | 93 |
| Marko Veličković | 5 | 5 | 4 | 7 | 5 | 29 | 7 | 20.5 | 5.5 | 0 | 0 | 25 | | 113 |
| Total | 27 | 30 | 24 | 82 | 35 | 135 | 56 | 132 | 57 | 20 | 59 | 144 | | 801 |

Table 6. Working hours

In overall, team has spent 801 hours working on this project, which is 133.5 hours average per person. Calculated in person-days, team has spent 100 person-days working on project (8 hours per day per person).

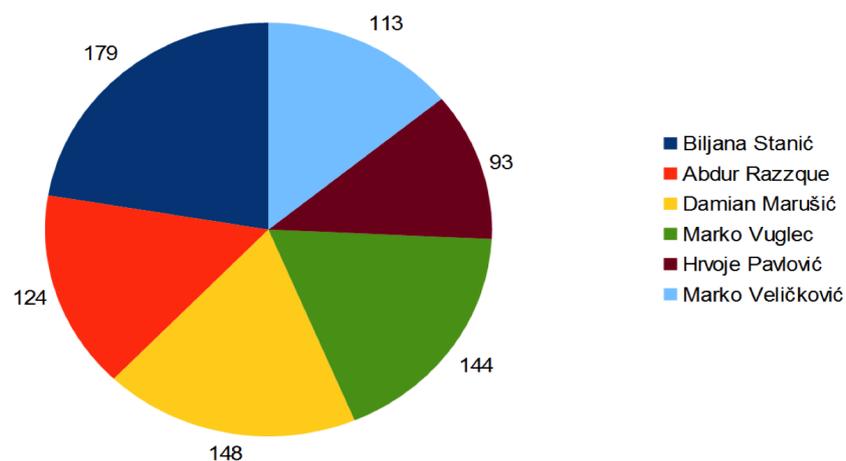


Figure 3. Working hours of each member

Milestones

| Id | Milestone Description | Responsible Dept./Initials | Finished week | | | M etr | Rem | |
|-------|-----------------------|----------------------------|---------------|----------|-----|-------|-----|--------|
| | | | Plan | Forecast | | | | Actual |
| | | | | Week | +/- | | | |
| M-001 | Project Plan Document | ALL | 44 | 44 | | 44 | | |

| | |
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|-------|---|-----|----|----|--|----|--|--|
| M-002 | Requirements Definition Document | ALL | 45 | 46 | | 46 | | |
| M-003 | Design Description Document | ALL | 45 | 46 | | 46 | | |
| M-004 | Alpha prototype | ALL | 47 | 48 | | 48 | | |
| M-005 | Beta prototype | ALL | 50 | 51 | | 51 | | |
| M-006 | Acceptance test plan | ALL | 52 | 1 | | 1 | | |
| M-007 | Test report | ALL | 1 | 3 | | 3 | | |
| M-008 | Final Project Report, final versions of existing documents, other project-related documentation (as negotiated with the customer) | ALL | 2 | 3 | | 3 | | |
| M-009 | Final Product | ALL | 1 | 3 | | 3 | | |

Table 7. Milestones

Meetings

Team had 13 official meetings among themselves and 17.5 hours on that. There were a lot of meeting involving 2-4 members that were not included in official ones.

We spent 5.5 hours on 5 meeting with our supervisors and 6.5 hours on also 5 meetings with our customers.

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7. Experiences

Overall experiences in this project were good. The feeling of working with international team and working on real project that will be used and not just stored in some directory is awesome.

One of the good experiences that are related to the project is communication. At the beginning, we established good communication between members and generally had no problems inside team. We used applications, such as Viber for 24/7 communications. If something was needed outside working hours or if someone was unavailable through normal channels, Viber was the answer.

Skype was chosen as official communication channel. Group meetings and meeting with customers were conducted through Skype. Some unofficial meeting and getting to know each other were also conducted through Skype.

Members were generally able to do what they were supposed to do. Coordination of team members was done precisely. If someone could not do something because of outside interference or did not know how to do it some other member would take over task and complete it.

Another interesting experience was to have product owner in different location from customers. Fortunately, that brought only positive experiences and there was no problem in communication between them.

Project was not without problems of course. Biggest problem concerning implementation was PrestaShop framework. Since our assignment was to upgrade already existing application, we had to use PrestaShop, and framework is not documented properly. Most of time loss was incurred with "digging" through code because code was not documented and nothing could be found online on official and unofficial forums.

Another problem was, since we did not have access to live application, is that we had created our own test server and application, but we did not get entire application nor the original full database. This incurred some problems with implementation, since some functionalities were supposed to be delivered to us by supervisor. Some functionalities were never delivered and some did not work because some other part of application was missing.

Our greatest mistake was not to document properly some things in the beginning. If we were to start over, one of the priorities would be to split functional requirements into tasks before beginning with the implementation. Another thing would be to clearly define functional requirements at the very beginning of the project, and more work on official documents and less on unofficial. Since we in fact did have everything from documentation, but it was scattered through few unofficial documents.

Another thing that should have been strictly defined were meetings. Most of meetings were ad-hoc or agreed few days before. Having strictly defined meetings would make our communication even better and make us more productive.

If we could do it all over again we would use complete product backlog. Most of backlog was in different documents and everybody knew what their part of implementation was. We did not use strict Scrum backlog. This is connected to the tasks and requirements not being defined in the beginning of project. And we should have started working on presentations earlier. With most presentations we were always in the nick of time.